

Month	1. Number of Routine Stretcher Transfers requested through Emergency Services Control Room	4. Number of Routine Stretcher Transfers requested outside of PTS working hours and attended by emergency ambulance crew	5. Average Time from Appointment to First Vehicle on Scene for delayed appointments requested outside of PTS working hours
Jan-2015	121	49	00:28:30
Feb-2015	92	32	00:52:59
Mar-2015	109	35	01:01:50
Apr-2015	109	35	00:40:54
May-2015	115	45	00:43:00
Jun-2015	98	45	00:30:00
Jul-2015	83	33	00:37:12
Aug-2015	83	46	01:00:48
Sep-2015	93	34	00:32:40
Oct-2015	72	22	00:36:36
Nov-2015	91	36	01:14:22
Dec-2015	89	22	01:02:48
Jan-2016	95	37	00:46:35
Feb-2016	83	26	00:38:28
Mar-2016	105	43	00:41:01
Apr-2016	120	35	00:49:40
May-2016	85	35	00:34:11
Jun-2016	82	28	00:23:40
Jul-2016	92	33	00:40:27
Aug-2016	96	28	01:15:50
Sep-2016	80	33	00:46:54
Oct-2016	105	33	00:44:02
Nov-2016	68	28	00:36:50
Dec-2016	87	26	00:41:41
Jan-2017	109	32	00:41:04
Feb-2017	92	29	00:39:29
Mar-2017	79	26	00:30:48
Apr-2017	75	34	00:42:03
May-2017	82	28	00:35:26
Jun-2017	80	32	00:23:49
Jul-2017	89	36	00:43:54
Aug-2017	98	37	02:22:00
Sep-2017	96	36	01:10:01
Oct-2017	87	17	01:00:23
Nov-2017	95	27	00:31:05
Dec-2017	69	26	00:36:48
Jan-2018	137	39	00:31:57

Feb-2018	99	23	00:44:16
Mar-2018	83	37	00:35:26
Apr-2018	80	20	00:43:28
May-2018	105	39	00:19:58
Jun-2018	106	38	01:39:21
Jul-2018	106	31	00:47:31
Aug-2018	87	27	00:45:20
Sep-2018	86	32	00:37:27
Oct-2018	84	36	01:02:22
Nov-2018	63	20	00:29:30
Dec-2018	89	34	00:52:37
Jan-2019	115	40	00:50:07
Feb-2019	91	24	00:16:36
Mar-2019	74	18	00:31:59
Apr-2019	94	29	00:47:59
May-2019	109	38	00:37:48
Jun-2019	92	38	00:38:26
Jul-2019	93	25	00:34:28
Aug-2019	103	27	00:51:33
Sep-2019	113	36	00:28:20
Oct-2019	95	18	00:32:37
Nov-2019	110	30	00:33:23
Dec-2019	104	29	00:31:33
Jan-2020	89	28	00:26:33
Feb-2020	88	32	00:31:39
Mar-2020	84	32	00:33:31
Apr-2020	44	22	00:33:30
May-2020	79	37	00:22:58
Jun-2020	96	26	00:30:33
Jul-2020	109	33	00:35:58
Aug-2020	108	32	01:01:57
Sep-2020	106	34	00:49:23
Oct-2020	109	35	00:48:10
Nov-2020	93	28	01:46:38
Dec-2020	85	30	01:11:45
Jan-2021	113	48	01:02:21
Feb-2021	120	32	00:59:16
Mar-2021	131	44	01:08:33
Apr-2021	108	33	01:25:48
May-2021	107	45	00:39:39
Jun-2021	122	34	01:51:24
Jul-2021	125	39	01:27:20
Aug-2021	112	38	00:38:23
Sep-2021	103	34	00:52:39

Oct-2021	107	40	00:43:17
Nov-2021	112	39	02:04:40
Dec-2021	90	26	00:28:26
Jan-2022	132	46	01:03:29
Feb-2022	108	43	01:30:59
Mar-2022	96	34	00:39:53
Apr-2022	110	39	01:15:57
May-2022	98	39	00:46:46
Jun-2022	117	46	01:07:27
Jul-2022	99	32	01:20:54
Aug-2022	126	57	01:21:27
Sep-2022	116	45	00:36:06
Oct-2022	117	45	00:47:20
Nov-2022	128	42	01:19:54
Dec-2022	116	43	01:11:18
Jan-2023	127	44	00:48:12
Feb-2023	115	45	01:20:43
Mar-2023	110	38	01:01:54
Apr-2023	100	33	00:50:18
May-2023	109	44	01:04:39
Jun-2023	99	30	00:48:38
Jul-2023	88	32	01:14:14
Aug-2023	105	41	01:08:59
Sep-2023	97	39	01:01:10
Oct-2023	148	36	01:12:29
Nov-2023	129	45	00:57:54
Dec-2023	143	48	00:42:56
Jan-2024	129	38	01:12:59
Feb-2024	119	36	00:57:13
Mar-2024	139	44	00:55:45
Apr-2024	114	31	00:46:57
May-2024	73	38	01:14:41
Jun-2024	52	26	01:15:19
Jul-2024	56	36	01:04:49
Aug-2024	49	24	00:38:51
Sep-2024	63	37	01:53:27
Oct-2024	74	38	01:02:53
Nov-2024	53	34	01:08:05
Dec-2024	64	34	01:00:34
Jan-2025	51	25	01:59:38
Feb-2025	68	33	01:00:42