



Health and
Community Services

Older Persons Living Forum

13/11/2024

Government of Jersey

Agenda Items – Meeting 11

Item	Description
1	Welcome/Introductions
2	Actions from previous meeting
3	Dementia Jersey
4	2025 priorities and meeting dates
5	QR codes
6	Any other business

Item	Discussion & Agreement
1	Welcome/Introductions

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	<p>The members of the forum introduced themselves and the Chair reviewed the general housekeeping of the meeting so that the forum was accessible to everybody.</p>
2	<p>Actions from previous meeting</p> <p>Cash payments update:</p> <p>The Chair submitted a letter to the Economic and International Affairs scrutiny panel on behalf of the forum regarding the need for businesses to continue to accept cash.</p> <p>Contact for blue badge update:</p>

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	<p>The appropriate email contact to report blue badge space misuse is dfiparkingcontrol@gov.je. You can also call 448669 Monday to Friday from 8:30 am to 5:00pm or Saturday from 9:00am – 4:00pm. St Helier Parish wardens can also be contacted on 01534 811866. Although they work on a variety of night and day shifts, the Parish Wardens are not available 24/7. The landline is diverted to the relevant mobile number.</p>
3	Dementia Jersey The Co-Chair updated the forum on the various projects Dementia Jersey has been working on. Dementia Jersey has created a 'This is me' document,' which is a simple booklet for anyone receiving professional care who is living with dementia. 'This is me' can help professional carers and healthcare professionals build a

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	<p>better understanding of who the person is so they can deliver care that is tailored to an individual's needs.</p> <p>The Dementia Pathway is a helpful document that provides guidance on what to expect and the services available at key stages of dementia. These booklets are available at the Dementia Jersey office or online, Dementia-Pathway-Jan-2024-4PP-version-LR.pdf</p> <p>Dementia Jersey has also hosted activities to encourage men to attend and engage including, seated boxing, gardening and tea dances.</p> <p>The Meeting Place project is for those with mild symptoms and a diagnosis of dementia. It offers varied sessions that provide an opportunity to share experiences with others in similar situations and take part in brain stimulating activities.</p>

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	<p>Dementia Jersey will be moving to their new location at 74 Halkett Place, St Helier, JE2 4WL. There will be an open house session, free for anyone to attend and see the new premises on Friday the 29th of November from 2:00 – 4:00pm.</p> <p>If you would like more information on Dementia Jersey, you can contact them by emailing info@dementia.je or phoning 01534 723519.</p>
4	<p>2025 priorities and meeting dates</p> <p>The forum members collectively decided to cancel the December meeting. The following meeting dates were agreed upon for 2025:</p> <p>Wednesday 15th January Wednesday 19th March Wednesday 21st May</p>

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	<p>Wednesday 16th July Wednesday 17th September Wednesday 19th November</p> <p>All meetings will take place at Age Concern and commence at 2:00pm.</p> <p>A form was circulated among all forum members to gather their preferences for organisations they would like to see present at future meetings. Based on the responses, the following organisations have been identified:</p> <p>Community Policing Team To Action: Invite representative from the Community Policing Team to speak on scam prevention.</p> <p>Care in Community Team To Action: Invite the Care in Community Team that assist with hospital discharges to present at the forum.</p>

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	<p>Corbett Le Quesne Law To Action: Invite a representative from Corbett Le Quesne to discuss estate planning and capacity law.</p> <p>Community Savings To Action: Invite a representative from Community Savings to discuss alternate bank accounts and financial education.</p> <p>Jersey Care Commission To Action: Invite a representative from the Jersey Care Commission to the forum.</p> <p>Homelessness Cluster To Action: Invite a representative from the Homelessness Cluster to the forum meeting.</p>

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	<p>New Healthcare Facilities Team To Action: Invite the New Healthcare Facilities Team to provide an update to the forum.</p> <p>Jersey Electricity Company (JEC) To Action: Invite JEC to discuss energy saving tips.</p> <p>Infrastructure Minister The Infrastructure Minister will join the January forum to discuss the electric vehicle scheme and vulnerable road users.</p> <p>Public Engagement Team The Chair received an email from the Public Engagement Team who would like to better understand community engagement. The forum agreed this would be a helpful addition to a meeting. To Action: Invite Public Engagement Team</p>

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	<p>Parish Engagement</p> <p>It was pointed out that St Clement's Parish Hall has created an engaged community of volunteers that assist parishioners with various tasks. The forum felt that all parishes would greatly benefit from this model.</p> <p>To Action: Invite Connétable to a meeting to discuss how to engage all parish halls within their communities.</p> <p>The list will be continually reviewed, and any additional suggestions are welcomed throughout the year.</p> <p>It was discussed that an individual is unable to receive a carers allowance and a pension at the same time. The forum members feel this is unfair. A member of the forum will be attending a carers meeting in November which will be joined by the Social Security Minister where this issue will be raised.</p> <p>To Action: Forum member to update the forum on discussion with Minister regarding pension and carers allowance.</p>

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	<p>The forum felt it was not necessary for Jersey Sport/Move More to present at the forum. A forum member let the group know that to attend any Move More classes you must be referred by a GP.</p> <p>The forum also discussed how to attract more members to the meetings. Leaflets and posters at the library and parish halls were suggested as well as advertisements in parish magazines and on the radio.</p> <p>To Action: Forum member to send out invites to the Older Persons Living Forum to various charity/service representatives to distribute to their service users.</p>
5	QR codes

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	<p>The forum discussed the rise in businesses using QR codes on advertisements without any further contact information. Individuals who do not have smart phones or who are not confident using technology have difficulty using QR codes. The forum would like to raise awareness so that businesses continue to use contact numbers or email addresses as well as QR codes.</p> <p>To Action: Chair to contact the Customer Feedback Team (Government of Jersey) to highlight the need to use contact numbers and email addresses as well as QR codes.</p>
6	Any other business

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	<p>A member of the forum brought up the closure of various customer facing businesses including the Lloyds bank in St Brelade and the pharmacy in St Clement. Many businesses are now only contactable through online channels, or require travel to town for face-to-face communication, which can pose challenges for individuals with mobility issues or those without access to a car. The Chair informed the forum that the Minister had spoken with Lloyds Bank regarding the closure of their St Brelade branch, however, he was unable to effect any changes to the situation.</p> <p>To Action: Chair to investigate alternative measures put in place for the closure of the Lloyds branch in St Brelade.</p> <p>To Action: Chair and forum member to investigate alternative measures for the closure of the St Clement's pharmacy.</p>
7	Date of next meeting

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	The next meeting will be on Wednesday 15th of January at 2:00pm