

Annual Service Performance Measures

Difference from target

Comparison of the 2023 value with the 2023 target

Green	hit target or better
Amber	near miss (within 5% of target or as otherwise defined by the Department)
Red	missed target

Direction of travel

Comparison of the 2023 value with the 2022 value

Arrow direction indicates whether the 2023 value is more, less or the same as the 2022 value
 Arrow colour indicates whether direction of travel is **good (Green)**, **bad (Red)** or **steady (Blue)**

Minister	Dept	Lead Service	Performance measure description	2019	2020	2021	2022	2023	What we wanted to achieve in 2023	Difference from target	Direction of Travel
MER	Ext Rel	External Relations	Number of meaningful interactions with key decision-makers, such as Ministers, Parliamentarians, and senior government officers			186	762	657	At least: 600	9.5%	↓
MER	Ext Rel	External Relations	Pieces of neutral and positive international and local media coverage relating to the work of the Department and Minister.					255	At least: 200	27.5%	
MER	Ext Rel	External Relations	Number of international agreements (including MoUs, BITS, DTAs and participation in FTAs) which have reached completion of Jersey's domestic procedure for approval					7	At least: 4	1.5	
MER	Ext Rel	External Relations	Percentage of international sanctions notifications published within one business day.					98.0%	At least: 90.0%	8.0 PP	