



Feedback

patients, parents, carers and guardians



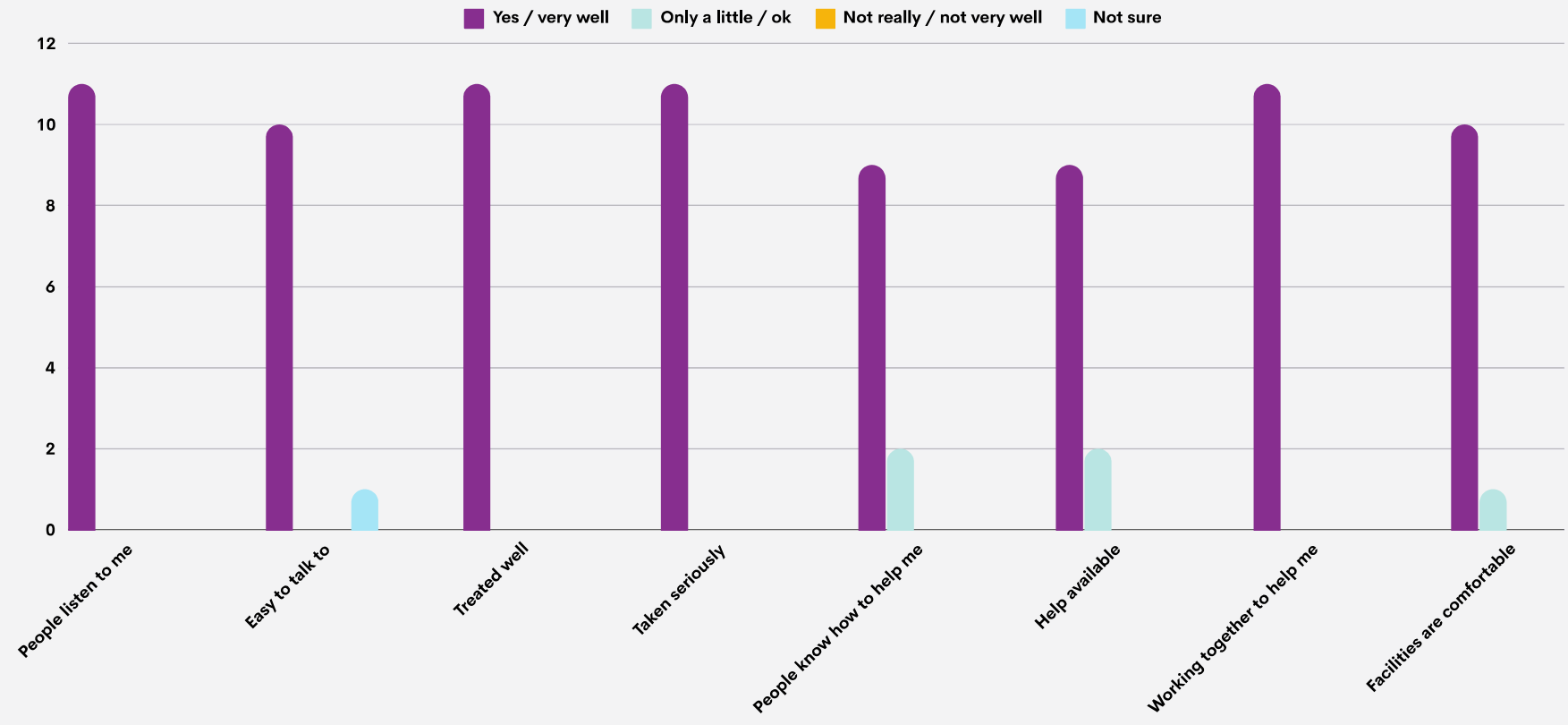
Feedback

9 - 11 year olds



Staff feedback

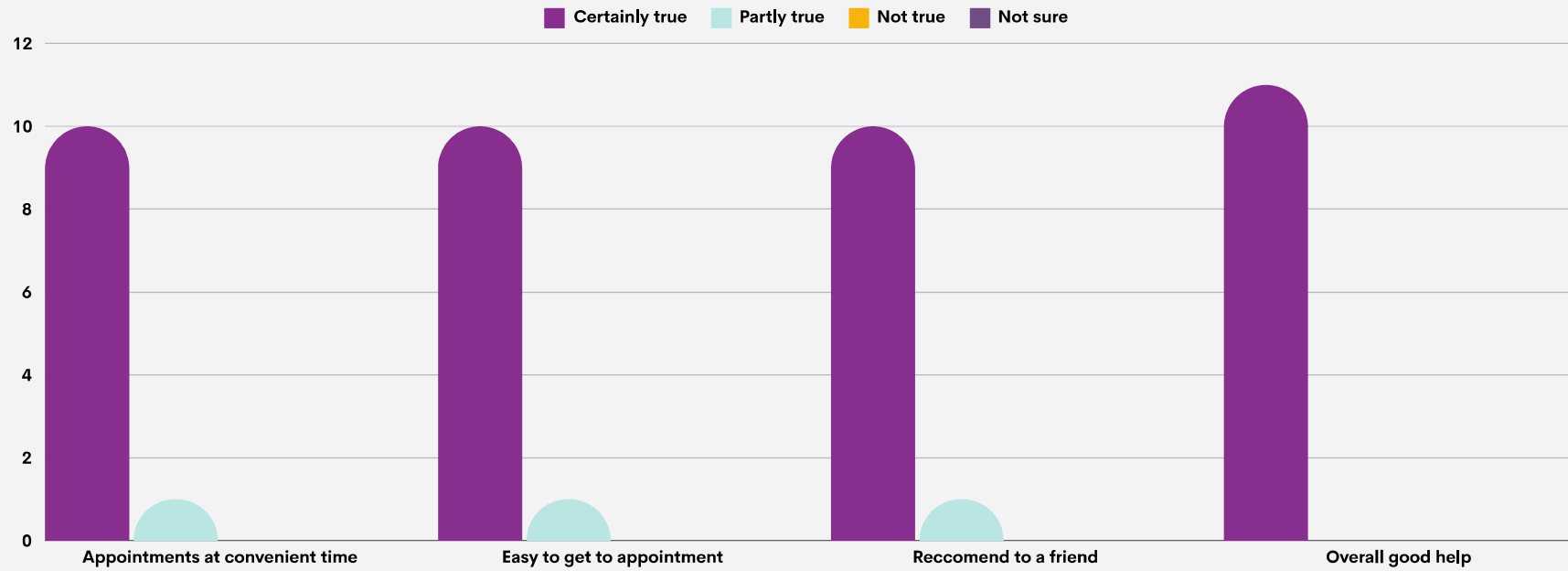
9 - 11 year olds





Appointment feedback

9 - 11 year olds





What was really good?

9 - 11 year olds

She listened and helped

The people

Keep up the good work

They let me feel comfortable while I was taking too them about my feelings

I got to speak to them about my feelings

I was listened to about my issues.

Playing.
Tell them your worries and getting them sorted.

Everything was perfect

Kind, helpful;
approachable practitioner



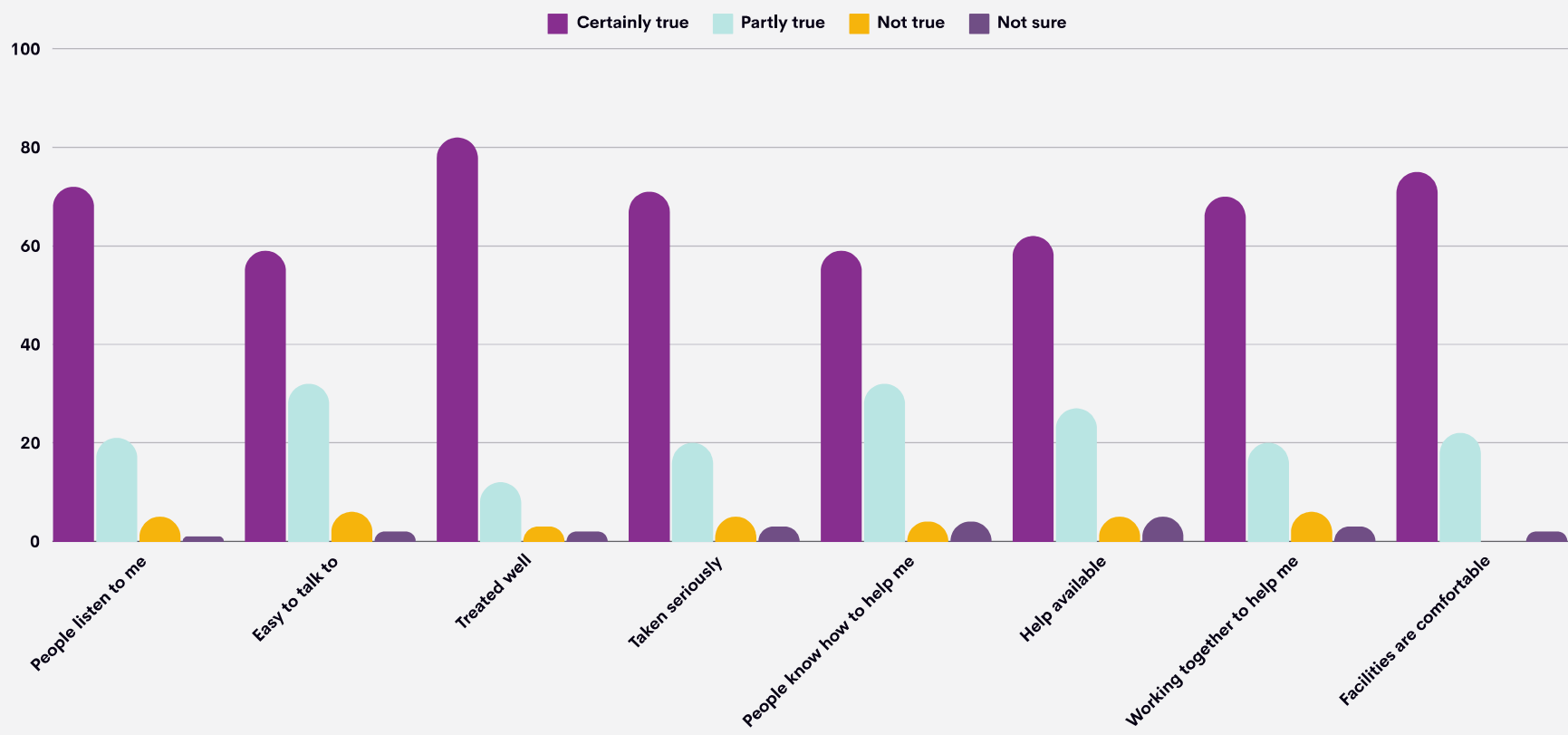
Feedback

12 - 18 year olds



Staff and facilities feedback

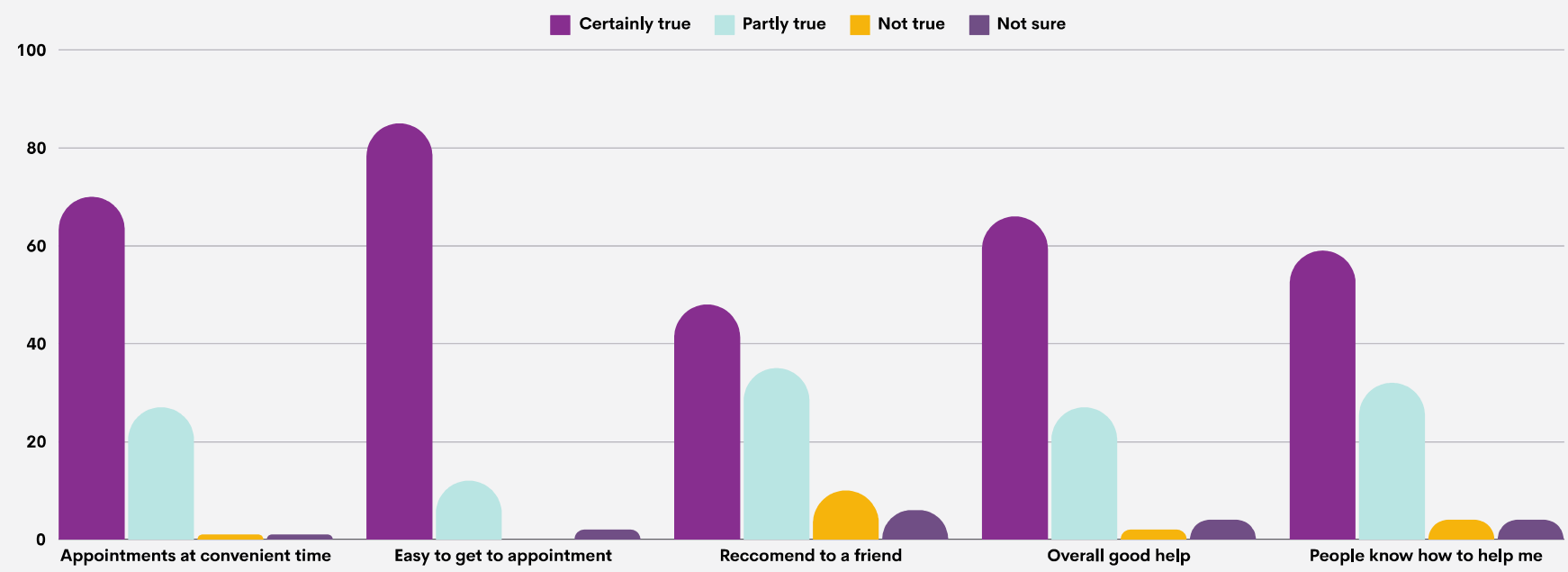
12 - 18 year olds





Appointment feedback

12 - 18 year olds





What was really good?

12 - 18 year olds

The empathy

I was given many helpful suggestions about how I can help myself calm down when I feel anxious or overwhelmed.

Doing creative things also working my parents because it helped at home and helped my parents realise what I needed. It helped me because if I my parents were acting in a way to help me I act differently and better

I was listened to about my issues.

The staff are lovely and caring

I felt that the people who have spoken to me through the years were good listeners and good at giving advices for coping mechanisms

Everything

I feel very understood by the doctor

The one to one sessions doing EMDR



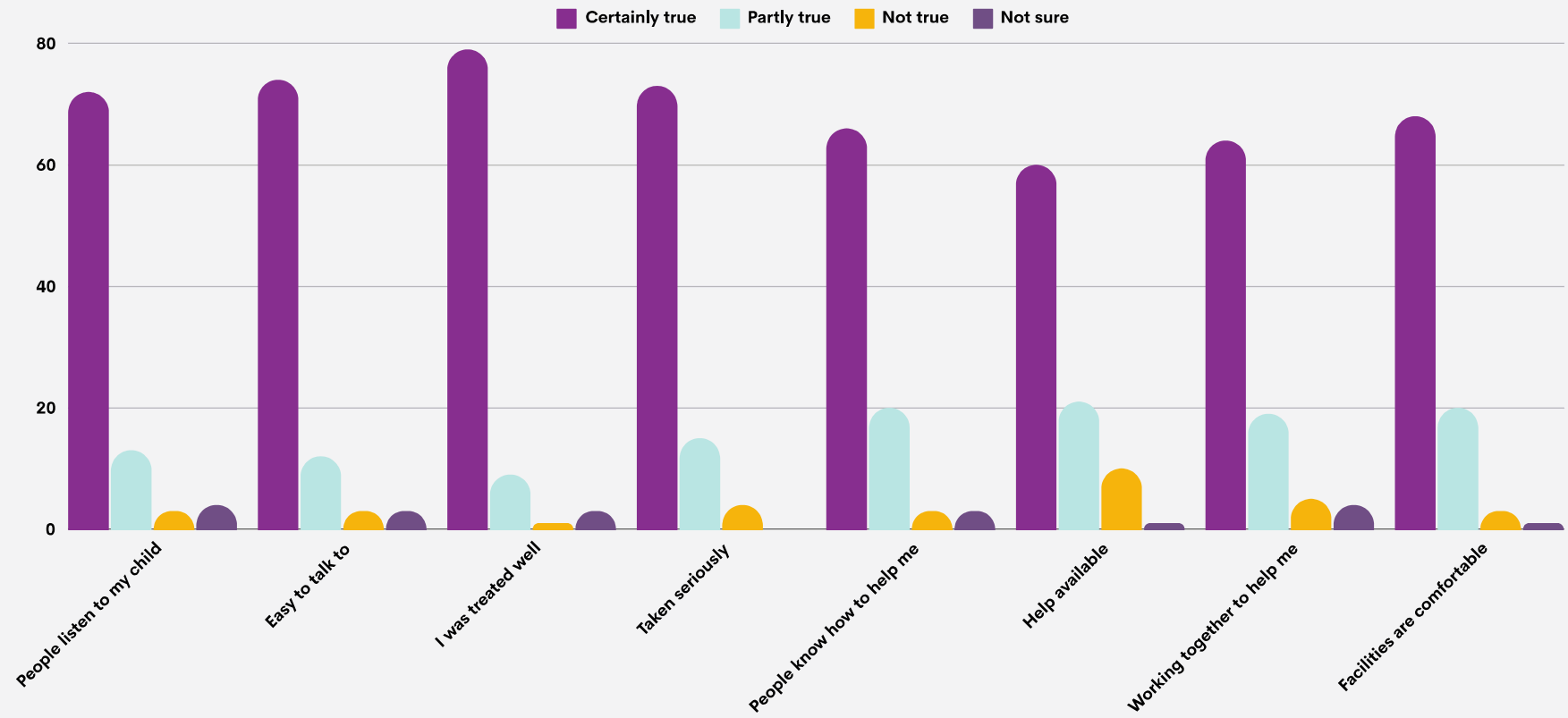
Feedback

Parents, Carers and Guardians



Staff and facilities feedback

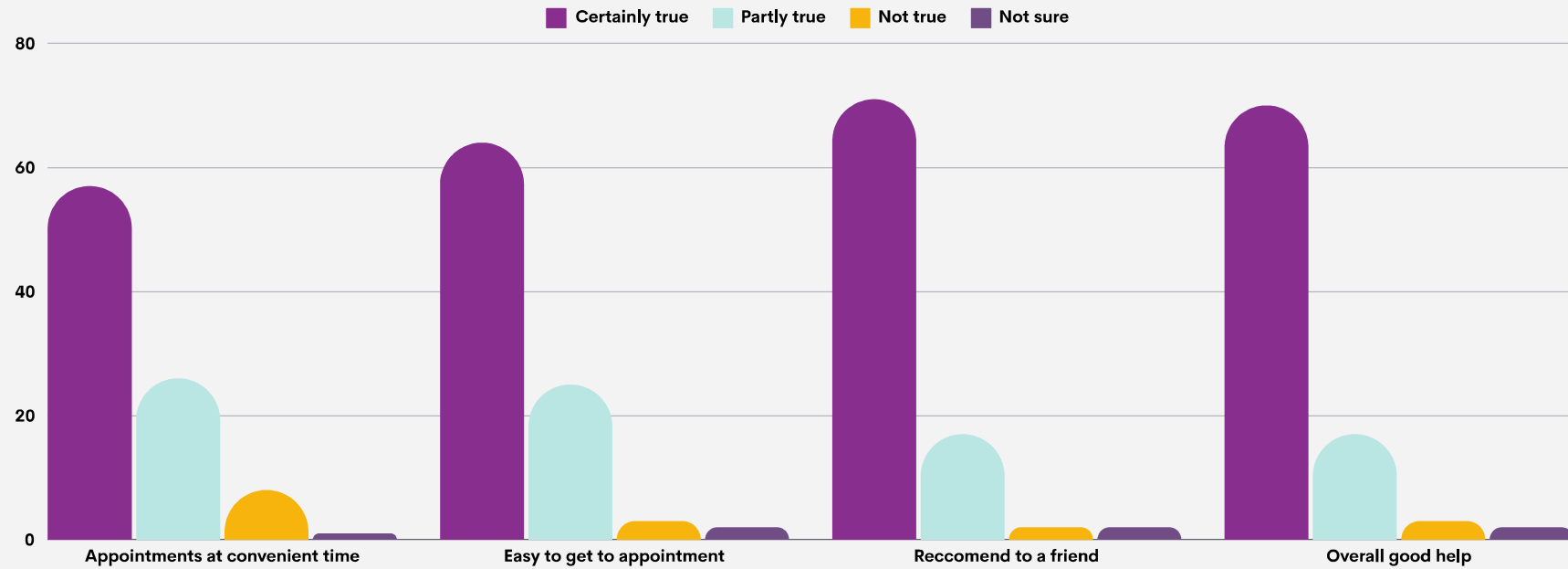
Parents, Carers and Guardians





Appointment feedback

Parents, Carers and Guardians





What was really good?

Parents, Carers and Guardians

Close understanding of the problem and good level of support provided.

His concerns were listened to.

Diagnosis was quick and easier than I thought it would be.

Great communication with my son.
Learning lots how to help him at home

The people

We are always seen by the same person who he feels comfortable with.

Safe and responsible care.

We are kept well informed of what is happening/has been discussed. The care is friendly and genuine. We could not have got through the last couple of years without our CAMHS involvement.

Kind, helpful;
approachable practitioner