



Bus Stop Improvements 2024 Consultation Report



In December 2023, the Infrastructure and Environment (I&E) department consulted on proposals to install bus shelters and undertake accessibility improvements at a number of bus stops around Jersey. This report summarises the responses.

A new bus shelter was proposed at the following locations:

- **Beaumont** (2748), La Route de la Haule, westbound, St. Peter
- **Greve d’Azette** (2342), La Grande Route de la Cote, eastbound, St Clement
- **La Hocq Slipway** (2954), La Grande Route de la Cote, eastbound, St Clement
- **La Motte Street** (2867), La Motte Street, southbound, St Helier.
- **Parcq du Rivage** (3429), La Route de la Haule, westbound, St. Lawrence
- **Trinity Arms** (4645), La Rue es Picots, eastbound, Trinity
- **Six Roads** (3728), La Rue, eastbound, St. Lawrence

The consultation included the following questions;

How often do you use Jersey's bus services?

40 Responses Received

Answer Choice	Responses
Most Days	27
Once or Twice a Week	9
Less than Once or Twice a Week	4
Infrequently or Never	0

Would you like to see more bus shelters in Jersey?

40 Responses Received

Answer Choice	Responses
Yes	39
No	1

Bus Stop improvements are planned at the following locations. Please tick the ones that you would like to comment on.

40 Responses Received

Answer Choice	Responses
La Hocq Slipway (2954)	10
Greve d’Azette (2342)	7
Beaumont (2748)	16
Parcq du Rivage (3429)	15
Trinity Arms (4645)	9
La Motte Street (2867)	8



The results of each individual site's consultation questions are tabulated overleaf.

Greve d'Azette (2342)		
Do you support the proposal for a shelter at this location?		
Yes	No	Not Sure
9	1	0

Do you regularly use this bus stop?	
Yes	No
8	2

La Hocq Slipway (2954)		
Do you support the proposal for a shelter at this location?		
Yes	No	Not Sure
5	2	0

Do you regularly use this bus stop?	
Yes	No
3	3

Beaumont (2748)		
Do you support the proposal for a shelter at this location?		
Yes	No	Not Sure
15	1	0

Do you regularly use this bus stop?	
Yes	No
13	3

Parq du Rivage (3429)		
Do you support the proposal for a shelter at this location?		
Yes	No	Not Sure
14	1	0

Do you regularly use this bus stop?	
Yes	No
13	2

Trinity Arms (4645)		
Do you support the proposal for a shelter at this location?		
Yes	No	Not Sure
7	1	1

Do you regularly use this bus stop?	
Yes	No
7	2

La Motte Street (2867)		
Do you support the proposal for a shelter at this location?		
Yes	No	Not Sure
4	3	1

Do you regularly use this bus stop?	
Yes	No
4	4

When did you last use this bus stop?	
In the past week	7
In the past month	2
In the past 6 months	1
More than six months ago	0
I can't remember / I have never used it	0

When did you last use this bus stop?	
In the past week	4
In the past month	2
In the past 6 months	0
More than six months ago	0
I can't remember / I have never used it	1

When did you last use this bus stop?	
In the past week	10
In the past month	6
In the past 6 months	0
More than six months ago	0
I can't remember / I have never used it	0

When did you last use this bus stop?	
In the past week	12
In the past month	2
In the past 6 months	1
More than six months ago	0
I can't remember / I have never used it	0

When did you last use this bus stop?	
In the past week	6
In the past month	2
In the past 6 months	0
More than six months ago	0
I can't remember / I have never used it	1

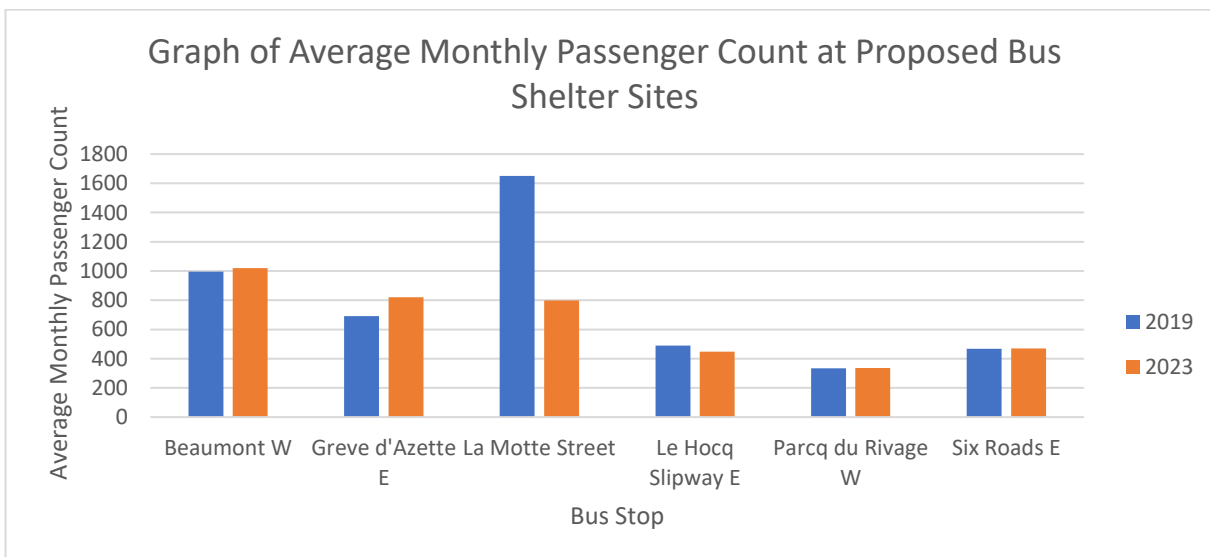
When did you last use this bus stop?	
In the past week	3
In the past month	2
In the past 6 months	1
More than six months ago	0
I can't remember / I have never used it	2

The location proposed at the Six Roads site was recently approved to be included in the 2024 consultation report. Negotiations with the adjacent land owner and the Parish of St. Lawrence have developed to a point where we are confident an installation can be achieved in 2024, therefore no public response information was collected regarding the site.

The following table examines the frequency of passenger traffic at six of the seven proposed bus stops. The average monthly passenger count has been extracted and presented, to indicate that each bus stop has sufficient demand to justify a bus shelter installation.

Average Monthly Passenger Count		
Bus Stop	2019	2023
Beaumont W	995	1021
Greve d'Azette E	690	820
La Motte Street	1650	798
Le Hocq Slipway E	489	448
Parcq du Rivage W	335	337
Six Roads E	468	471

The Trinity Arms eastbound bus stop's passenger information does not appear in this data set because this a recently installed bus stop, that hasn't yet been updated into the Liberty Bus system. Therefore, no passenger or ticket transaction data is available at this location. Data was only selected from the years 2019 and 2023, to isolate and examine only information not affected by the disruption caused by COVID-19.



The discrepancy between the monthly passenger count at La Motte Street for the 2019 and 2023 data, can be attributed to significant disruption to that service throughout the year caused by road closures in that area. When the roadworks around the area are completed, the passenger count number is predicted to return to similar levels recorded in 2019. It may even

increase because of the number of residential developments completed during this time, creating a surge of new dwellings around this stop.

Following the feedback received as part of this consultation, works will go ahead as per the consultation plans at the following sites:

- Beaumont (2748), La Route de la Haule, westbound, St. Peter
- Greve d'Azette (2342), La Grande Route de la Cote, eastbound, St Clement
- La Hocq Slipway (2954), La Grande Route de la Cote, eastbound, St Clement
- La Motte Street (2867), La Motte Street, southbound, St Helier.
- Parcq du Rivage (3429), La Route de la Haule, westbound, St. Lawrence
- Trinity Arms (4645), La Rue es Picots, eastbound, Trinity
- Six Roads (3728), La Rue, eastbound, St. Lawrence

As part of this consultation, the Infrastructure and Environment department has also received numerous suggestions for other sites that the public would like to see accessibility improvements and waiting shelters installed. These requests have been logged by the department, and their feasibility will be assessed in due course.