

Solutions Developer Lead Business Applications

Department: Chief Operating Office

Division: Modernisation and Digital

Reports to: Solutions Manager Business Application Development

JE Reference: COO028

Grade: 11

JE Date: 27/4/2020

Job purpose

The Solutions Developer Lead Business Applications will direct the solutions development team, overseeing the portfolio of complex digital solutions (technical designs and system implementations) required to enable successful business outcomes and delivery of public services. They will play a key part in the development of digital solutions.

Job specific outcomes

- Lead and promote the solution development and systems integration strategies and processes to enable organisational clarity on the approach to release of capability into the business
- Responsible for the implementation of the solution development strategy with processes to provide robust applications to ensure the delivery of effective government business processes
- Responsible for the development lifecycle of the developed applications to agreed service Levels to ensure compliance with relevant policies and procedures.
- Lead a team of solution developers to deliver target state solutions to provide capability to departments
- Responsible for performing quality assurance and checking the technical design detailed by the solution development team to ensure they align to business need and comply with organisational policies and procedures
- Oversee the collection, reviewing and interpreting of line of business requirements for solutions and the definition of high-level target state solution to ensure that all solutions are delivered and implemented as per the agreed business specifications, inclusive of reviewing, providing comment, and continuous improvement of target solutions
- Provide day-to-day development of solutions to be released into the line of business, to ensure that organisational needs are addressed and that solution complies with organisational and statutory requirements
- Develop solutions based on business requirements, to be achieved through coding and/or configuration

- Analyse a wide range of data sources to provide subject matter expertise and guidance on solutions to be delivered which improve quality outcomes for the business working closely with the Change Delivery team

Statutory responsibilities

Active engagement, participation, and compliance with other statutory responsibilities applicable to the role, as amended from time to time.

Organisational structure



Person Specification

Specific to the role

ATTRIBUTES	ESSENTIAL	DESIRABLE
<p>Qualifications <i>Please state the level of education and professional qualifications and / or specific occupational training required.</i></p>	<p>Educated to degree in a subject with a high degree of analytical or numerical content, or demonstrate such a level of equivalent qualifications and experience</p> <p>ITIL Foundation Certificate.</p> <p>Industry recognised professional qualifications such as Professional qualification at Chartered status.</p>	
<p>Knowledge <i>This relates to the level and breadth of practical knowledge required to do the job (e.g. the understanding of a defined system, practice, method or procedure).</i></p>	<p>Highly developed specialist knowledge of solution development, underpinned by theory and experience.</p> <p>Expert understanding of development, implementation and integration of digital systems, including requirements, architecture and infrastructure.</p> <p>Professional knowledge and extensive first-hand experience, plus additional specialist knowledge.</p>	
<p>Technical / Work-based Skills <i>This relates to the skills specific to the job, e.g. language fluency, vehicle license etc.</i></p>	<p>Strong technical, project and supervisory skills to establish milestones and has a significant role in the delegation of responsibilities</p>	
<p>General Skills/Attributes <i>This relates to more general characteristics required to do the job effectively, e.g. effective written communication skills, ability to delegate, motivation or commitment etc.</i></p>	<p>Strong customer services skills, able to gain rapport. Postholder will have good change management and technical risk assessment skills, apply appropriate caution and discipline quickly and build effective and trusting working relationships with our customers.</p> <p>Strong communication skills both written and verbal. Deliver the ability to communicate to both your team and your customers.</p> <p>Team player that works with and communicates well within and across our technical teams, actively prompting respect for colleagues, sharing of skills</p>	

	<p>and information and building trust amongst teams.</p> <p>Excellent time management skills, especially working under pressure with tight deadlines.</p> <p>Good organisational skills and be able to schedule their work under conflicting demands.</p> <p>Capable of applying strong analytical skills to their Role.</p>	
<p>Experience <i>This is the proven record of experience and achievement in a field, profession or specialism. This could include a minimum period of experience in a defined area of work if required by an external body (for example a period of post-qualification experience).</i></p>	<p>Experience in a similar role leading a solutions development team.</p>	

Core Accountabilities, Attributes and Behaviour Indicators

Appointees to this role will be required to adhere to and perform their duties in line with the standards identified in the States of Jersey tier 4 core accountabilities attributes and behaviour indicators.

The standards relevant to this tier, identified in the States of Jersey core accountabilities attributes and behaviour indicators, are to be attached in a separate document.