

Community Partner

Department: Health and Community Services

Division: Mental Health Services; Psychological and Assessment Therapy Service

Reports to: Clinical lead for Psychological Assessment and Therapy Service and Clinicians in Trauma Network

JE Reference: HCS1020

Grade: 8

JE Date: 16/3/2021

Job purpose

To assist clients experiencing the effects of complex trauma to re-engage with meaningful activities in their communities. To liaise with voluntary/third sector services on the island to connect these services to the developing complex trauma network for the purpose of partnership development. To personally engage with these clients to support them in accessing activities in their community to aid their psychological rehabilitation from the symptoms of complex trauma.

To deliver high quality person centred support to enable clients to make recovery focused choices and access services identified. To liaise and update the patient's key clinicians/support workers.

Job specific outcomes

1. To assist clients with complex trauma to engage with local community services to improve quality of life and aid recovery.
2. Build and maintain relationships with external partnership agencies in order to support client recovery and ensure client needs are met.
3. Keep coherent records of all client activity ensure all requirements relating to data collection are carried out in line with service protocols.
4. Maintain regular contact with client's treating clinician to monitor client progress.
5. To support patients in setting, meeting and achieving agreed goals relating to improving quality of life.
6. Ensure patients are supported to make choices and access the services identified.
7. To act as a contact for clients to maintain commitment to therapy skills and achieving goals.

Statutory responsibilities

- The postholder will have to comply with all relevant States Laws, such as the Health and Safety at Work (Jersey) Law 1989 and any other associated legislation, Standing Orders, Financial Directions, and other relevant Codes of Practice, in respect of managing the key project deliverables of programmes and costs through the active management of procurement, approval, financial and administrative procedures.
- To be responsible for your own health and safety and that of your colleagues, in accordance with the Health and Safety at Work (Jersey) Law, 1989
- To work in accordance with the Data Protection (Jersey) Law;
- This role is politically restricted. The jobholder is not permitted to undertake political activity involving standing for election to the States or as a Parish Constable, or publicly supporting someone who is standing for election or playing a public part in any political manner.

Organisational structure



Person Specification

Specific to the role

ATTRIBUTES	ESSENTIAL	DESIRABLE
<p>Qualifications <i>Please state the level of education and professional qualifications and / or specific occupational training required.</i></p>	<p>Educated to GCSE level or equivalent.</p> <p>Health and Wellbeing qualification. NVQ level 4 in Health and Social care or other relevant professional qualification.</p>	<p>A mental health related qualification</p>
<p>Knowledge <i>This relates to the level and breadth of practical knowledge required to do the job (e.g. the understanding of</i></p>	<p>Strong knowledge of voluntary/leisure and Third Sector services on the Island.</p> <p>Broad understanding of mental health issues.</p>	

<i>a defined system, practice, method or procedure).</i>	Understanding of safeguarding.	
Technical / Work-based Skills <i>This relates to the skills specific to the job, e.g. language fluency, vehicle license etc.</i>	Competent in the use of Outlook MS Office, excel and Office. Current clean driving licence and access to a car. English speaking	Portuguese/ Polish speaker
General Skills/Attributes <i>This relates to more general characteristics required to do the job effectively, e.g. effective written communication skills, ability to delegate, motivation or commitment etc.</i>	Good relationship building with both internal and external stakeholders. Strong problem-solving acumen. Good communication; verbal and written. Demonstrates an ability to plan and prioritise workload Demonstrates empathy towards individual clients. Able to remain effective under pressure. Self-directed and resourceful. Flexible approach to work.	
Experience <i>This is the proven record of experience and achievement in a field, profession or specialism. This could include a minimum period of experience in a defined area of work if required by an external body (for example a period of post-qualification experience).</i>	Experience of working/having contact with adults who have mental health issues. Minimum 3 years of experience of working in a health care setting/public/voluntary sector	Experience of working effectively within a team. Experience with routine outcome monitoring

Core Accountabilities, Attributes and Behaviour Indicators

Appointees to this role will be required to adhere to and perform their duties in line with the standards identified in the States of Jersey tier 5 core accountabilities, attributes and behaviour indicators.

The standards relevant to this tier, identified in the States of Jersey core accountabilities attributes and behaviour indicators, are to be attached in a separate document.