

## Mental Health Specialist Practitioner

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**Division:** Health and Community Services

**Department:** HCS24

**Reports to:** Clinical Service Manager (Operationally)  
Relevant Mental Health Lead Professional (Professionally – Nurse / Social Work / AHP as appropriate)

**JE Reference:** HCS1039

**Grade:** CS11 AfC F

**JE Date:** 26/8/2021

### Job purpose

The Mental Health Specialist Practitioner will lead independently and in collaboration with the multi-disciplinary team as an expert in Mental Health Services within HCS 24. The post holder will be responsible for the management of a complex patient referrals and triage to the most appropriate mental health service. They will problem solve at the single point of referral for patients to ensure a seamless service is maintained and to resolve issues with referrals.

The post holder may be required to support patients via the telephone and through teleguidance.

Work as part of a multi professional and stakeholder team supporting colleagues from a broad range of health and social care services, including participation as the clinician of the day.

### Job specific outcomes

1. Provide specialist mental health knowledge to the HCS24 single point of access and tele-guidance service, sensitively and efficiently screening, accepting and signposting referrals to the most appropriate mental health service, other HCS department, or to partner agencies.
2. Provide specialist advice to G.P's and other referrers, and make decisions in respect of an individual's mental health need based on level of need, urgency, and risk, and within legislative frameworks (Mental Health (Jersey) Law (2016), Capacity and Self Determination (Jersey) Law (2016).
3. Work collaboratively across Health and Community Service providers to ensure that care and treatment is provided in a timely manner in the most appropriate place and service for patients
4. Support patients and carers who may telephone the single point of referral or require assistance through the teleguidance service using specialist mental health knowledge to deliver recovery focused, safe, lawful and therapeutic interventions based upon the best available evidence.
5. Develop and maintain an effective communication network both verbally and written, ensuring that service users, carers, appropriate professionals and other agencies are aware of the relevant referral pathways and the range of services and resources available.

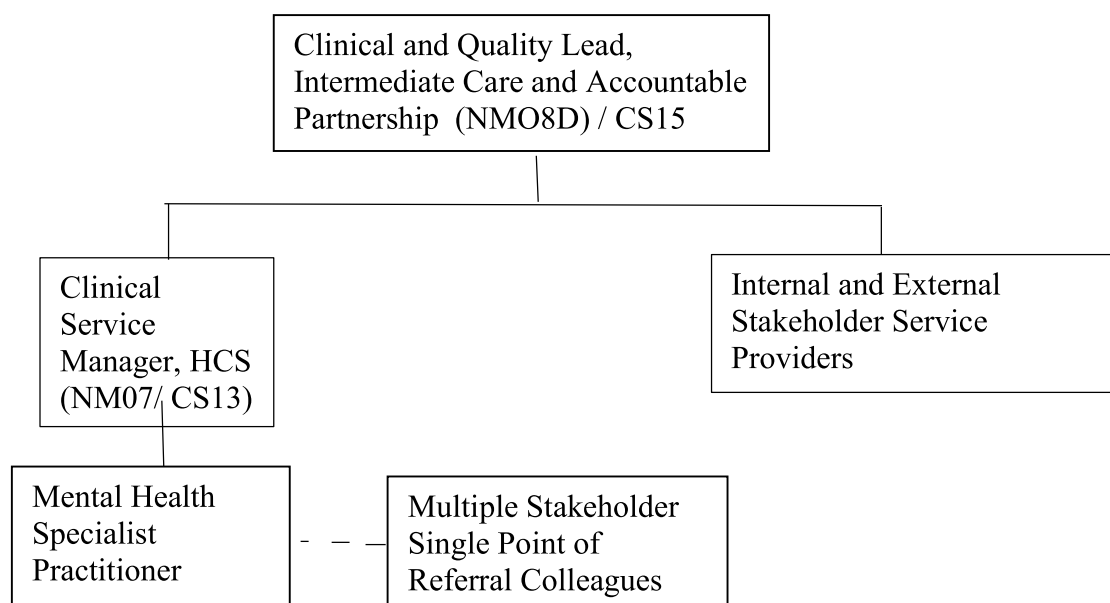
6. Lead and contribute to the development and engagement of joint working protocols across agencies and professional boundaries and using clinical judgement in mental health, participate in multi-agency and comprehensive assessment and planning reviews, providing reports and information as required.
7. Ensure sound knowledge and practice within the safeguarding policies and guidance for children and adults as directed by the Jersey Safeguarding board. An ability to identify and prioritise and action high risk cases and follow safe procedures, to ensure that MASH is involved in all concerns.
8. Provide operational leadership, training, practice supervision and oversight to all members of the multi-disciplinary team offering guidance to ensure high standards of practice and care are delivered, as the clinician of the day when allocated.
9. Deputise for the Clinical Service Manager of HCS24 as required or in times of absence
10. Respect the individuality, values, cultural and religious diversity of clients and contribute to the provision of a service sensitive to those needs.

### Statutory responsibilities

Active engagement, participation and compliance with any other statutory responsibilities applicable to the role, as amended from time to time.

This role is politically restricted. The job holder is not permitted to undertake political activity involving standing for election to the Government or as a Parish Constable, or publicly supporting someone who is standing for election or playing a public part in any political manner.

### Organisation chart



## Person Specification

### Specific to the role

ATTRIBUTES	ESSENTIAL	DESIRABLE
<b>Qualifications</b>	<p>Regulated Health or Social Work Mental Health Professional with current registration</p> <p>Bachelor's degree in clinical / care practice</p> <p>Evidence of continuing professional development within mental health speciality</p> <p>Supervision/leadership/mentoring training or qualification</p>	
<b>Knowledge</b>	<p>Knowledge of local and national healthcare agendas/strategy and policies and how they relate to the specific service.</p> <p>Understand the legal, ethical and professional responsibilities and accountability with regards to safeguarding, professional practice and triaging of patients</p> <p>Significant post registration experience where autonomous working at a senior level has been acquired in mental health</p> <p>Broad knowledge of a range of mental health services</p> <p>Working knowledge and understanding of the Capacity and Self-Determination (Jersey) Law 2016</p> <p>Working understanding of the Mental Health (Jersey) Law 2016</p> <p>Knowledge and understanding of clinical and human factors in the delivery of safe healthcare practice</p> <p>Candidates must display high level knowledge of the Governance and Risk frameworks required to underpin the delivery of safe patient care.</p> <p>Experience of leading evidenced based service improvement and innovation through service/practice development initiatives, audit or research.</p>	<p>Ability to undertake ethically compliant research</p>
<b>Technical / Work-based Skills</b>	<p>Ability to engage with people and motivate and support them to work to high standards.</p> <p>Calm under pressure, able to use initiative and make decisions.</p>	

	<p>Excellent interpersonal /communication skills with a variety of media and at all levels. This includes the ability to communicate in difficult and challenging environments.</p> <p>Thorough and up to date knowledge of best practice, and the application of this practice</p> <p>Understanding and application of Regulated Code of Practice and requirements of it for the practice and behaviour of staff and self,</p> <p>Good standard of IT and Keyboard skills and experience of electronic patient records (EPR)</p>	
<b>General Skills/Attributes</b>	<p>High level reasoning skills and ability to problem solve.</p> <p>Organised with effective time management; adaptable and self-motivated.</p> <p>Ability to present effectively both verbally and in writing</p> <p>Ability to plan and organise complex programmes that may require urgent responses</p> <p>A strong team player who can professionally lead and role model.</p>	
<b>Experience</b>	<p>Significant post qualification working experience within mental health in order to have developed consolidated practice to lead</p> <p>Experience of implementing, managing and achieving changes in clinical practice</p> <p>Demonstrable experience of developing staff and teams</p> <p>Experience of designing and delivering training to colleagues at all levels</p>	<p>Experience of providing Clinical / practice supervision to others</p> <p>Experience of mentorship / coaching skills</p> <p>Experience of work using telephone triage</p>
<b>Criteria relating to Safeguarding</b>	<p>Applied knowledge, training and experience of safeguarding</p>	

### Core Accountabilities, Attributes and Behaviour Indicators

Appointees to this role will be required to adhere to and perform their duties in line with the standards identified in the States of Jersey tier 5 core accountabilities attributes and behaviour indicators.