

Job Title: Carer's Support Worker

Department: Health and Community Services
Section: Adult Mental Health
Reports to: Lead Social Worker (Mental Health)
JE Ref: HCS1177

Grade: CS08

JE Date: 21/12/2022

Job purpose

To provide person centred support leading to improved outcomes for carers in Jersey.

To work closely with others, including third sector partners, to increase numbers of unpaid carers being supported and to assist carer engagement within Jersey's Mental Health Services.

By supporting Carers of individuals experiencing Mental Illness there may be a reduction in the need for inpatient admission, beneficial both to service users, families and Mental Health Inpatient Resources.

Jersey's Mental Health Services are working towards a Co Production model, engaging both service users and carers in how services should be delivered and are in the process of employing peer workers.

The Carers Support Worker roles will form a fundamental aspect of this engagement work in their relational work with carers

Job specific outcomes

Carer Support

As part of the Government of Jersey's Carer Support Team, the post holder will provide "one-stop" support for unpaid carers by:

- ❑ Providing person centred information, advice and support to carers, sensitive to their particular caring situation and focused on achieving agreed personal outcomes.
- ❑ Identifying, planning and brokering person-centred care solutions by supporting carers to access a range of services.
- ❑ Supporting carers to identify and access funds and services to support their caring role
- ❑ To assist with the identification of carers by working with primary and secondary mental health service professionals. To receive referrals of carers from primary and secondary mental health services staff, from any other local agencies and self-referrals

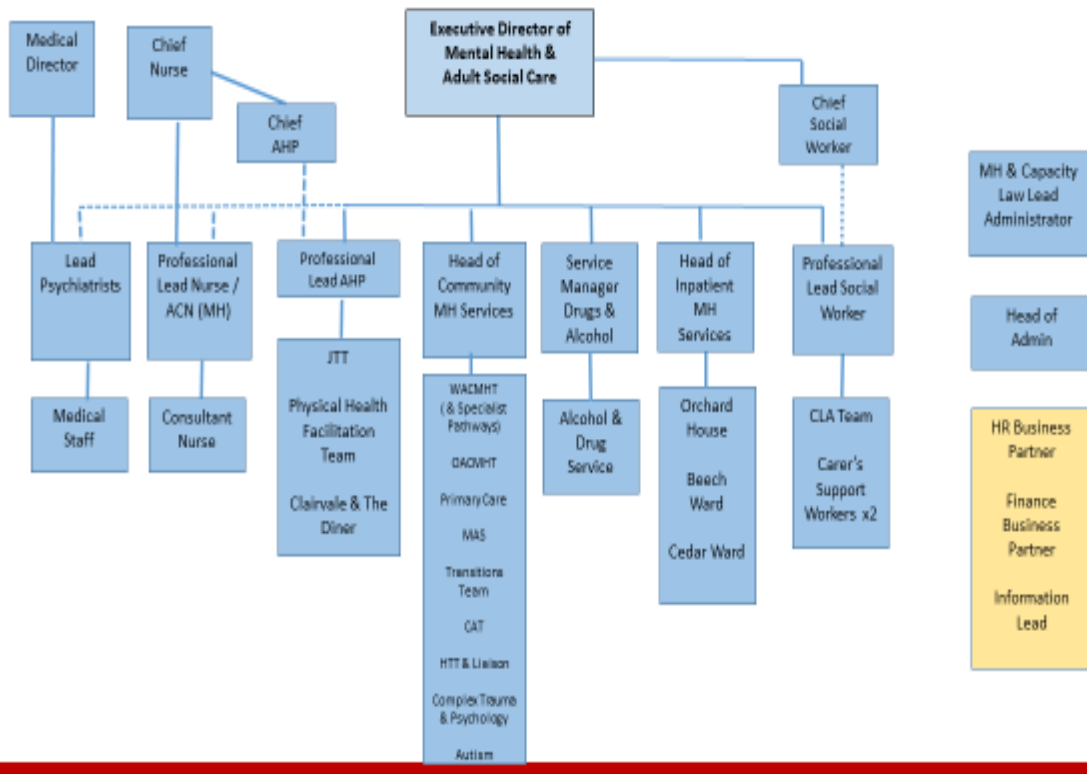
Statutory responsibilities

Active engagement, participation and compliance with any other statutory responsibilities applicable to the role, as amended from time to time.

This role is politically restricted. The jobholder is not permitted to undertake political activity involving standing for election to the States or as a Parish Constable, or publicly supporting someone who is standing for election or playing a public part in any political manner.

Organisational structure

December 2022

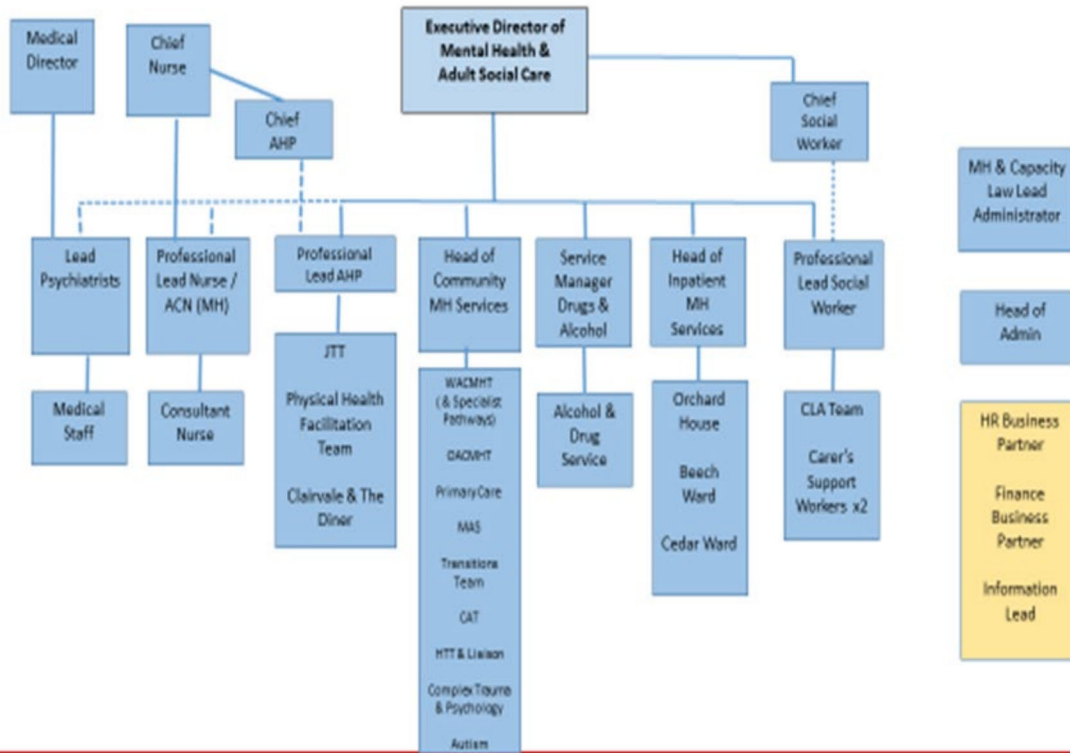


Government Departments



Organisation chart

December 2022



Person Specification

Specific to the role

ATTRIBUTES	ESSENTIAL	DESIRABLE
<p>Qualifications</p>	<ul style="list-style-type: none"> ❑ Candidates will be expected to have a good general education which may include qualifications in counselling or other person-centred training, community development, adult education, social work, health / nursing, educated to university degree level or other relevant qualifications. 	
<p>Knowledge</p>	<ul style="list-style-type: none"> ❑ Knowledge and Understanding of Safeguarding of children and adults ❑ Sound working knowledge of MS Office applications, including, Word, Excel, and PowerPoint. ❑ A good understanding of prejudice and discrimination and a commitment to anti-racist, anti-discriminatory and anti-oppressive practices ❑ A good understanding of the needs and situation of carers 	<ul style="list-style-type: none"> ❑ Knowledge/experience in mental health work

	<p>and a demonstrated commitment to supporting carers</p> <ul style="list-style-type: none"> ❑ Knowledge of health and social care issues ❑ Knowledge of where to access financial support, housing etc 	
Technical / Work-based Skills	<ul style="list-style-type: none"> ❑ Fluency in the English language (verbal and written) ❑ Clean Driving License 	
General Skills/Attributes	<ul style="list-style-type: none"> ❑ Active listening and general communication skills (essential). ❑ An ability to deal with carers, professionals and members of the public in a sensitive and person-centred manner (essential). ❑ Good written skills and the ability to write concise and effective reports (essential). ❑ Proven ability of organising, prioritising and managing own work (essential). ❑ Confidence in the use of IT including Word, outlook e-mail and calendar 	

	systems and internet facilities.	
Experience	<input type="checkbox"/> Demonstrable experience of working in a person-centred manner	<input type="checkbox"/> Experience of facilitating peer support groups

Personal Attributes

Appointees to this role will be required to adhere to and perform their duties in line with the standards identified in the States of Jersey tier 6 core accountabilities attributes and behaviour indicators. In particular appointees to this role will be required to adhere to and perform their duties in line with the following;

- Commitment to a non-judgemental approach treating carers and colleagues with dignity and respect
- Commitment to confidentiality (essential)
- Team Player (essential)
- Flexible approach (essential)