

Sports Technician – Wet and Dry Facilities

Department: Infrastructure, Housing and Environment

Division: Sport

Reports to: Duty Manager

Grade: MW03

JE Ref: IHE1110

JE Date: 03/10/2021

Job purpose

Provides technical support, routine maintenance and first-line repairs to a wide range of sports and fitness equipment. These include, but are not limited to, certain sports gym equipment and machines, such as the bikes used for 'spinning', play equipment, and also including pool plant together with specialist cleaning equipment. Sports Technicians will operate across the indoor wet and dry facilities, and the specifics of their role will be determined by the particular facility in which they are operating. However, in all cases they are responsible for adhering to the appropriate health and safety protocols.

Job specific outcomes

Receive, install, store, and log a wide range of sports and fitness equipment, including audio/visual, with the postholder required to familiarise themselves and maintain a good working knowledge of such equipment and machinery, as well as the relevant suppliers and contract specialists involved.

Monitor pool water quality and carry out chemical top ups and transfers, operating the associated machinery such as opening valves, supervising back washing, and ensuring safe chemical levels in the water to allow safe swimming.

Conduct routine safety inspections, checking for signs of wear and tear, responding to, or reporting upon, faults as required to ensure customer safety the longevity of the equipment and contribute to the reduction of maintenance costs.

Conduct first-line maintenance in line with appropriate guidance and user manuals, or as may be agreed with the supplier. This will include activities such as checking and securing loose screws, nuts and bolts, lubricating machinery, and adjusting tension setups. The role-holder must have in the forefront of their mind to ensure personal and customer safety whilst undertaking such maintenance.

Maintain records of inspections as well as logs of any maintenance or repairs, in line with appropriate guidance and/or user manuals. Arranging and overseeing any independent servicing, inspections or repairs that require the involvement of an external contractor, particularly to ensure that warranty and insurance cover is maintained.

Ensure that all equipment is clean and disinfected, together with being tidy, by conducting various cleaning activities in accordance with the appropriate schedules and guidelines, or user manual requirements, as well as proactively addressing issues related to cleaning as necessary to provide a hygienic and safe environment for all customers. In so doing, the postholder must adhere to the

appropriate health and safety protocols and record the completion of tasks in the appropriate source of such information.

Assist with the implementation of improvement projects as determined by the Duty Manager to develop the sports facilities in line with government objectives. In support of this the postholder must keep abreast of any new or emerging technical sports and fitness equipment and health and safety requirements.

Support the general maintenance requirements applying to government properties, including being the point of contact for other relevant departments or when external contractors are on site.

Contribute to continuous service improvements, providing customer and procedural feedback to the Duty Manager and/or the Business Development team. Reporting on any deficient or defective sports or fitness equipment, as well as making suggestions to achieve improvements that will enhance customer experience.

Statutory responsibilities

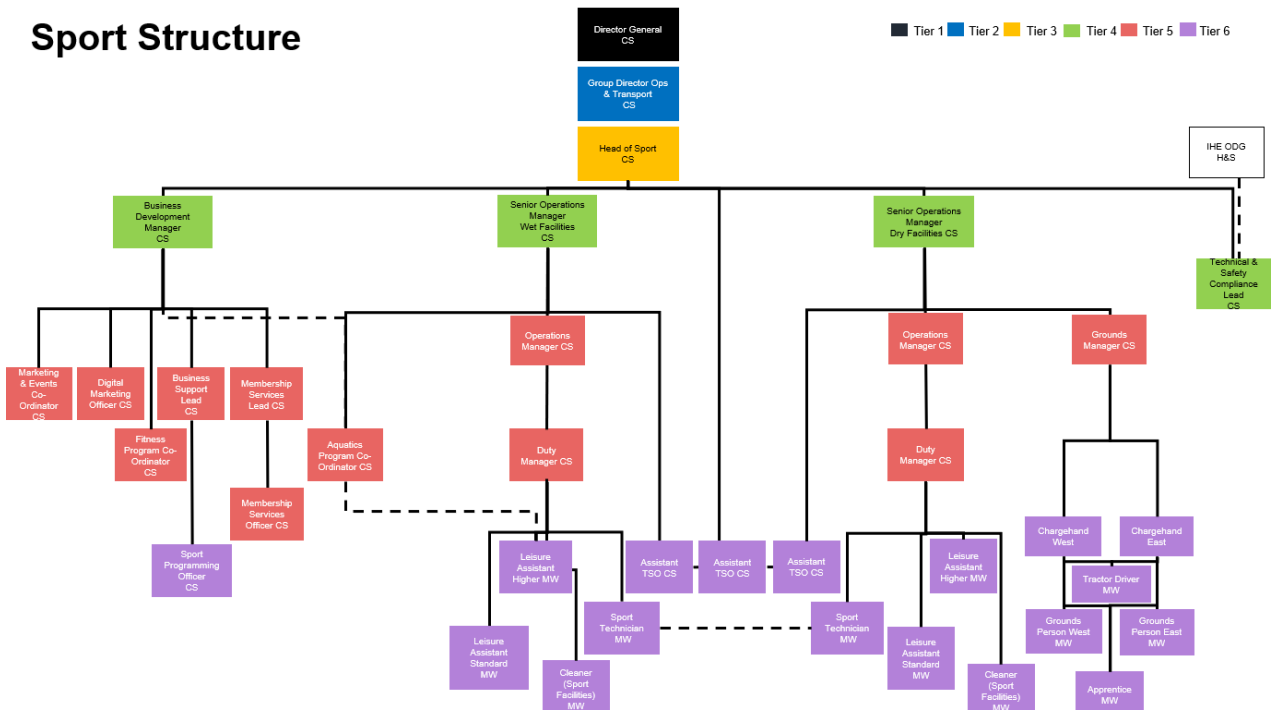
Active engagement, participation and compliance with any other statutory responsibilities applicable to the role, as amended from time to time.

Services

Technical support, routine maintenance and first line repairs to sports and fitness equipment

Organisational structure

Sport Structure



Person Specification

Specific to the role

ATTRIBUTES	ESSENTIAL	DESIRABLE
<p>Qualifications <i>Please state the level of education and professional qualifications and / or specific occupational training required.</i></p>	<p>Institute of Swimming Pool Plant Operators Level 3 qualification.</p> <p>Mobile Elevating Work Platform (MEWP) operator qualified.</p>	
<p>Knowledge <i>This relates to the level and breadth of practical knowledge required to do the job (e.g. the understanding of a defined system, practice, method or procedure).</i></p>	<p>First-line maintenance of Sport equipment in line with appropriate guidance and user manuals</p> <p>Have an acceptable level of the English language.</p> <p>First-aid training.</p>	
<p>Technical / Work-based Skills <i>This relates to the skills specific to the job, e.g. language fluency, vehicle license etc.</i></p>	<p>Clean driving licence with a medium goods vehicle driving licence qualification.</p> <p>Understand and apply safe use of first-line maintenance of a wide range of sports and fitness equipment.</p> <p>Use of cleaning chemicals</p>	
<p>General Skills/Attributes <i>This relates to more general characteristics required to do the job effectively, e.g. effective written communication skills, ability to delegate, motivation or commitment etc.</i></p>	<p>The postholder needs the ability to:</p> <ul style="list-style-type: none"> • Understand and apply the requirements of local health and safety laws. • Use the bespoke computerised booking systems. • Understand and apply safeguarding awareness / protocols. 	<p>It would be advantageous if role-holders could swim.</p>

	<ul style="list-style-type: none"> Attend, understand, and apply the relevant customer experience and team working training that is provided. Understand and apply the arrangements for internal procurement and fault reporting. 	
<p>Experience <i>This is the proven record of experience and achievement in a field, profession or specialism. This could include a minimum period of experience in a defined area of work if required by an external body (for example a period of post-qualification experience).</i></p>	<p>An individual appointed directly to the job role would be expected to have previous experience in the operation of sports and fitness equipment and pool plant.</p> <p>It would be expected that an appointee would be experienced in working independently.</p>	<p>Familiarity with the multi-sports environment.</p>

Core Accountabilities, Attributes and Behaviour Indicators

Appointees to this role will be required to adhere to and perform their duties in line with the standards identified in the Government of Jersey tier 6 core accountabilities attributes and behaviour indicators.

Organisation chart

One Government Departments

