

Crisis Worker- Sexual Assault Referral Centre Dewberry House

Department: Justice and Home Affairs

Division: Victim Services

Reports to: SARC- Team Manager

JE Ref: JHA1117

Grade: CS08

JE Date: 18/05/2023

Job purpose

Dewberry House is a Sexual Assault Referral Centre (SARC). A Crisis Worker will work as a member of a small, dedicated team, providing on call services to victims of rape, sexual assault, and Child Sexual Abuse.

A Crisis Worker will be providing specialist trauma informed support (training provided) and working within a forensically clean environment, supporting the victim, offering a forensic medical examination (carried out by a Forensic Doctor) and providing the victim with information for onward support services.

The postholder will be exposed to highly sensitive information and engagement should be within the context of a non-judgmental and confidential service.

Additional Information:

Crisis Workers will be paid a retainer per shift (**minimum 4** per month) and will be home based. In the case where a client attends Dewberry House SARC during the shift, staff will be paid for the time they are in the SARC supporting the client.

Applicants must be available to attend the SARC at any point during their allocated shifts within a 30-minute timeframe of a call and have their own transport

There will also be a minimum of 16 Hours per grade per month required to support daytime Forensic Medicals, Paediatric Health Assessments and Child Protection Medicals.

Out of Hours shift patterns:

Monday-16.00-08.00 Tuesday- 16.00-08.00 Wednesday 16.00-08.00 Thursday 16.00-08.00
Friday 16.00-09.00 Saturday 09.00-18.00 Saturday 18.00-09.00 Sunday 09.00-16.00 Sunday
16.00-08.00

Including Bank Holidays.

Job specific outcomes

To provide first point of contact to service users who recently experienced sexual assault who may or may not wish to report to the Police.

To offer information on the SARC services available including Forensic Medical examinations, 24 hour telephone support and information out of hours on a highly sensitive subject matter.

To offer a welcoming environment to service users, opening the SARC building out of Hours and prepare the building for Police or Self-referrals.

To provide chaperone support for victims during forensic medicals examinations assessing verbal and non-verbal communication and providing emotional support.

To support parents or safe adults and family who come with child or adult to the centre with emotional support.

To prepare a patient for an examination, including the use of play therapy and distraction techniques (training given) in cases in which the patient is a child.

Prepare and use the colposcope machine in the Forensic Medical Examination with the client's consent.

Help the Forensic Medical Examiner with preparing the Forensic Medical room, writing, and labelling any forensic samples swabs before and during the examination.

Taking Early Evidence Kits, DNA Elimination and seizing and exhibiting clothing from victims.

To clearly document any safeguarding concerns, complete any risk assessments and complete aftercare plan include safety planning prior to client leaving SARC.

To ensure forensic samples in respect of self-referrals or anonymous clients are logged and stored appropriately in accordance with SARC Policies.

Lise with the Police and forensic medical examiners on behalf of the client, adhering to confidentiality policy in relation to disclosure of information.

Offering information to enable informed decisions to be made in relation to medical care, Forensic Examinations, ISVA support, psychological referrals and sexual health follow up.

Carry out Forensic Cleaning of the Forensic Examination rooms in accordance with Forensic Standards.

To liaise with the SARC Team Leader or Victim Service Manager to receive a client debrief and give updates following out of hours call outs. This also includes feedbacking any issues or clinical incidents.

Record client referrals onto SARC software and provide Police statements where required.

To attend clinical supervision quarterly per year.

Person Specification

Specific to the role

| ATTRIBUTES | ESSENTIAL | DESIRABLE |
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| Qualifications | <p>Educated to GCSE Level/A-level or equivalent.</p> <p>Worked within a Criminal Justice environment or Health setting.</p> <p>Multi-agency working.</p> | <p>Health qualification</p> <p>Trained Crisis Worker or relevant qualification in supporting victims of sexual assault or abuse.</p> <p>Worked in a Paediatric Health setting.</p> |
| Knowledge | <p>Knowledge and understanding of sexual violence, rape, trauma, and the long-term mental health effects including self-harm and suicide.</p> <p>Knowledge of Sexual Health.</p> <p>CSA Pathway</p> <p>Sexual Offence Law (2018) Jersey</p> <p>Knowledge of Child and Adult Safeguarding procedures.</p> | |
| Technical / Work-based Skills | <p>Driving licence with access to own vehicle.</p> <p>Proven IT skills to include Word and Excel.</p> <p>Basic Life Support including paediatric.</p> | |

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| <p>General Skills/Attributes</p> | <p>Must possess a proven ability to work autonomously be motivated and conscientious, exhibiting the capacity for independent decision making, whilst maintaining the boundaries of the role and working in a multi-agency setting.</p> <p>Excellent interpersonal skills, including good written and verbal communication.</p> <p>Attention to detail and accuracy.</p> <p>Ability to problem solve efficiently and effectively, quickly adapting to dynamic situations in a rapidly changing environment.</p> <p>Trauma informed practices.</p> <p>Ability to make connections with people of varying backgrounds in a short period of time</p> | |
| <p>Experience</p> | <p>Understanding of the complexities of Child Sexual Abuse cases.</p> <p>Experience of working in a Criminal Justice System or Health Care Setting.</p> <p>Experience of working with rape or sexual assault victims, domestic abuse, or childhood sexual abuse.</p> <p>Experience of supporting and advising vulnerable children, young people, and adults.</p> | <p>Experience of working in a Forensic Healthcare Setting.</p> |

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| <p>Criteria relating to Safeguarding</p> | <p>There will be exposure to trauma, confidential and sensitive issues where the careful and effective handling of such matters is essential.</p> <p>Requirement for high levels of integrity, tact, resilience, and discretion, which are essential when dealing with sensitive intelligence and other information.</p> | |

Organisation chart

