

Team and role outline for: Specialist Data Analyst

Specific job title	Specialist Data Insight and Engagement Analyst
Department	Jersey Care Commission
Team	Jersey Care Commission
Reports to:	Head of Business and Performance
Responsible for:	No direct reports

Team purpose

The Jersey Care Commission's (the Commission's) purpose is to:

- Provide the people of Jersey with independent assurance about the quality, safety and effectiveness of their health and social care services.
- Promote and support best practice in the delivery of health and social care by setting high standards and challenging poor performance.
- Work with service users, families, and carers to help enable their voice, improve their experiences of health and social care and to achieve better outcomes.

Job purpose

The Data Insights and Engagement Lead is a senior role responsible for overseeing the analysis of data to derive actionable insights and manage engagement with service providers, service users and the public.

This role plays a pivotal part in ensuring that data-driven decision-making is at the core of the Commission's initiatives.

The combined role of data analysis and engagement reflects our commitment to not only deriving critical insights from data to drive operational and strategic decision making, but to ensuring these insights are effectively communicated to and used by our stakeholders, and that the insights contribute to our strategic goals of collaboration with providers and improving care outcomes for Islanders.

The post holder will act with a high degree of autonomy, being responsible for defining their role and expected outcomes. They are expected to align their activities with the Commission's strategy, goals, and values, taking the initiative and making decisions that support our strategic objectives.

Team detail

The generic job description provides general information about the role and should be read in conjunction with this team and role outline.

Below gives specific information about the team which this role sits within, against the Data Analyst and Statistician professional development framework capabilities.

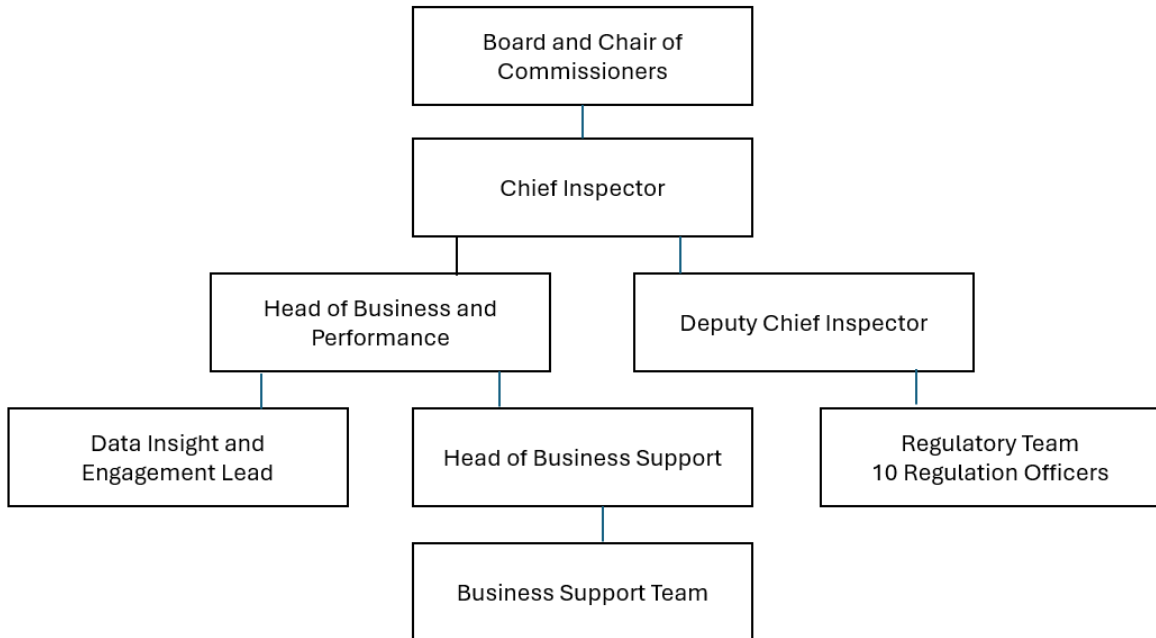
Quality Assurance	Design robust processes to ensure accuracy, integrity, and security of regulatory data from health and social care providers
Data Technology	Use Power BI and Excel and advise on the benefits of alternative solutions
Data Analysis / Interpretation	As per generic job description
Subject Matter Expertise	Knowledge of regulation and health and social care provision.
Data Promotion	Educates others across the organisation to promote a data-driven culture. Enabling them to use and interpret data accurately. Recognising differences in data literacy.
Continuous Improvement	The Jersey Care Commission is currently developing its data and digital strategy including data architecture requirements and an understanding of how to improve data architecture and understand a range of data requirements and translate these into deliverable actions would be an advantage
Managing self and others	The post holder will act with a high degree of autonomy, being responsible for defining their role and expected outcomes. They are expected to align their activities with the Commission's strategy, goals, and values, taking the initiative and making decisions that support our strategic objectives.
Collaboration	Develop and implement strategies to engage with service providers, service users the public, and other key stakeholders, foster strong relationships with stakeholders to ensure effective data collection and utilisation.
Communications	Communicate data insights and findings to a range of stakeholders including the Board of Commissioners, Ministers and Government of Jersey departments, health and social care providers, and Islanders in a clear and compelling manner, using dashboards, reports, and visualizations to identify trends, patterns, and opportunities, and inform strategic planning and operational decision-making.
Respect	The Jersey Care Commission is an inclusive organisation. Designing inclusive services which meet the diverse needs of Islanders is a key organisational goal and outcome for this role.

Statutory responsibilities

- *Regulatory Improvement*

Organisational structure (specific to role)

The job description provides a generalised organisational chart – below provides the specific organisational structure for this role.



Complementary person specification

The generic job description provides general information about the role and should be read in conjunction with this document.

Below provides complementary information relevant to this role.

Attributes	Complementary detail specific to the post	
	Essential	Desirable
Qualifications	See generic job description.	
Knowledge	See generic job description.	Knowledge of regulation and health and social care settings, and developing insights from service user experience
Technical / Work-based Skills	See generic job description.	
General Skills/Attributes	See generic job description.	
Experience	See generic job description.	Experience of working in a regulatory or health and social care setting would be an advantage